

## Nondiscrimination & Accessibility Statement

Eastern Carolina ENT – Head & Neck Surgery, Inc. complies with applicable Federal Civil Rights laws and does not discriminate based on race, color, national origin, age, disability or sex.

### Eastern Carolina ENT – Head & Neck Surgery, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Angie Venters. If you believe that Eastern Carolina ENT – Head & Neck Surgery, Inc. has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability or sex, you can file a grievance with: Angie Venters, 850 Johns Hopkins Drive, Greenville, NC 27834, 252-752-5227, [aventers@easterncarolinaent.com](mailto:aventers@easterncarolinaent.com). You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Angie Venters is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue SW., Room 509F, HHH Building Washington, DC 20201

1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 252-752-5227.

**注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 252-752-5227.